# QOCUME mber link A newsletter for the members of Quaker Oats Credit Union "Your Credit Union for LIFE"

Summer 2014 Member Newsletter



How Are You

Planning On Paying

For Your

Summer Vacation?



<u>Apply today</u> for one of QOCU's MasterCard Credit Cards and enjoy these benefits:

- No annual fee

- A 25 day interest free grace period on purchases
- Payments are only 4% of your balance each month or a minimum of \$10.00 per month

Using your credit card to pay for your vacation expenses is a safer way to travel. Credit cards give a little extra protection if you encounter problems along the way and need to dispute any charges.

## Cardholders Beware!

SHAZAM has informed QOCU of an issue where some cardholders are receiving fraudulent telephone calls from someone claiming to be from SHAZAM, Inc.

#### Fraudulent Call

During the telephone call, the fraudster asks the cardholder for personal information, such as a primary account number (PAN) and PIN.

## What You Need To Know

SHAZAM will never ask for a full PAN or a PIN if they are calling you directly. The exception to this is if a cardholder calls SHAZAM to report his or her card lost or stolen.

#### Action

Please <u>contact</u> QOCU if you receive a fraudulent telephone call. We will then inform SHAZAM about the incident.

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Website

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**Easy Budget Checking** 

<u>Loan Rates</u> <u>Savings Rates</u>

Remember Our Website Is Mobile!



Credit Union Members:

Why throw away your money?



## Time To Switch To Sprint?

Looking for a good reason to switch your wireless company? How about this ... Credit union members get exclusive savings with the Sprint Credit Union Member Discount:

- -Get **10% off** of select regularly priced Sprint monthly service
- -Have your activation fee waived (up to \$36 in savings)
- -Have your **upgrade fee waived** (up to \$36 in savings)

Current and new Sprint customers need to verify credit union membership to take advantage of these exclusive discounts. Visit <a href="www.Sprint.com/verify">www.Sprint.com/verify</a> or download the Invest in America app in iTunes or Google Play to verify your membership.

It's worth it to switch to Sprint. Visit <u>LoveMyCreditUnion.org/Sprint</u> to learn more and to start saving today with the Sprint Credit Union Member Discount. To claim your discount, use Corporate ID: NACUC\_ZZM.

# Vehicle Storm/Hail Damage Reminder



As the storm season approaches, vehicles used as collateral may be subject to storm and/or hail damage. If an insurance check is issued to cover the damages, QOCU must endorse the check. Before we can do so, we must receive proof of repair from a certified body shop. Otherwise, the check must be applied to your loan balance. Please let us know if you have any questions.

# Going On A Trip?







Simply visit
www.QuakerOatsCU.com
from your mobile device for a
mobile-friendly view and quick link
to Online Banking.

## Mark Your Calendars!

Friday, July 4 Closed for Independence Day

> Monday, Sept. 1 Closed for Labor Day

Saturday, Sept. 27 QOCU's 62nd Annual Meeting



#### **Theme Park Tickets**

QOCU will have discount theme park tickets to Adventureland in Altoona and Lost Island Water Park in Waterloo, again this year.

Tickets will be sold on a first-come basis. *Contact* the credit union to ensure we still have tickets available.

Adventureland Ticket Cost: \$28 per ticket

## Your Credit Union Is Everywhere You Go!

Visit one of our 5,000 shared branch locations nationwide to make deposits, withdraw funds, make loan payments, or transfer funds, just as if you were at the credit union.

**Click here** to find a location near you!

Just look for the Shared Branch Logo!

(3 and under are free)

Lost Island Ticket Cost: \$23 per ticket (3 and under are free)

Watch this short video series on our website to learn why it's so wise to be a credit union <a href="mailto:member">member!</a>!





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